

NOTICE OF COMPLETION  
AND  
AUTHORIZATION TO APPLY THE UL MARK



2021-11-19

MS. NANCY SHIH  
VIVOTEK INC  
6TH FL, 192 LIEN CHENG RD  
CHUNG HO DISTRICT  
NEW TAIPEI, 235, TW

Your Reference: C1292107130  
Our Reference: File E324690, Volume 1      Order: 13971677  
Project: 4790073746  
Project Scope: UL/CUL 62368-1 Ed.2 for Network Camera, model IB9389-EH-v2, IB839-EH,  
IB9389-EHT-v2, IB839-EHT, for full investigation.

Dear Ms. Nancy Shih:

UL has completed the investigation under the above project and confirmed compliance of your product(s) with UL requirements. We appreciate that you have a choice of certification providers and thank you for choosing UL.

This letter temporarily supplements the UL Follow-Up Services Procedure and serves as authorization to apply the UL Mark at the factory location(s) identified on the Authorization Page of UL File E324690, Volume 1. You are required to send a copy of this letter to all manufacturing locations authorized under UL File E324690, Volume 1.

The Follow-Up Services Procedure covering your product(s) will typically be provided by UL within 10 business days. Any information and documentation provided to you involving the UL Mark services are provided on behalf of UL LLC (UL) or any authorized licensee of UL.

Products that bear the UL Mark must be identical to those submitted to UL for evaluation and certification and must comply with the Follow-Up Services Procedure covering your product(s). Additional requirements related to the responsibilities of the Applicant and Manufacturer can be found under **Additional Resources** at <https://www.ul.com/fus>.

A UL certification is a valuable marketing tool meaning your product or company has successfully met stringent requirements. We encourage you to use your UL Mark and certification in your marketing activities. You can find information on how to accurately promote your UL certification at <https://www.ul.com/marketing>.

If you have any questions, please contact me or any of our customer service representatives. And, congratulations again on your achievement!

Sincerely,

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